



You can return items from your e-shop order within 14 days of receiving the package.

### **Return Process:**

Please send the completed return form along with the product and a copy of the invoice to one of the following locations:

- Via Zásilkovna:

Recipient: Martina Smira

Phone: +420 608 344 800

Email: [Martinasmira@gmail.com](mailto:Martinasmira@gmail.com)

Primary return location:

Tabak Perla - Perlova 1020/8, 110 00 Prague 1, Czech Republic

If this location is unavailable, you may choose one of the following:

Duuree.cz – Narodni 416/37, 110 00 Prague 1

- Via Balíkovna:

Recipient: Martina Smira

Phone: +420 608 344 800

Email: [Martinasmira@gmail.com](mailto:Martinasmira@gmail.com)

Return address:

Post Office Prague 1 - Jinrisska 909/14, Nove Mesto, 11000, Prague

Important notice for other courriers:

If you choose to return your package via other companies, you must provide the tracking number so we can collect it.

Return address:

Martina Rozenberg Smira

Aurosa s.r.o.

Pohorelec 140/15, 11800 Prague, Czech Republic

+420 608 344 800

### **Return Conditions:**

The product must be complete, in its original packaging, with all tags attached, and must show no signs of use or wear.

Once we receive and process your return, you will receive an email confirmation, and the refund will be issued as soon as possible.



MARTINA  
ROZENBERG SMIRA  
JEWELRY

Order Number:

Telephone:

Name and surname:

Bank Account Number for Refund (if paid via PayPal):

- If you paid online by card, the refund will be issued back to the original payment method.

## REASON FOR RETURN / REPAIR REQUEST

Item name:

Date:

Signature: